

# WELCOME

We are delighted to welcome you to The Octagon Theatre and we hope you have an enjoyable time with us. Please feel free to provide any comments or suggestions, which you feel would enhance your visit. A comments section is included in this pack.

You may be interested to know the following facts about the Octagon Theatre:-

- ✓ The Octagon Theatre receives over 200,000 visitors and presents over 250 performances per year.
- ✓ Our pantomime production was seen by over 29,000 people in the previous year, as friends and family came together for the festive season.
- ✓ The Octagon was rated as the top South Somerset District Council service (86%) used by residents in the 2005 BMG survey.
- ✓ The Octagon Theatre contributed £5million to the local economy over an 18-month period, founded by an independent study carried out by Theatre Severn in Shrewsbury.
- ✓ The Octagon Theatre is South Somerset leading venue.
- ✓ The Octagon Theatre attracts a wide ranging audience, both geographically and demographically. A lot of our visitors travel from outside of South Somerset.
- ✓ The Octagon Academy was launched in 2010 and over 200 people from 15 months to 73 participate in a range of dance, singing, musical theatre, fitness and drama classes every week.
- ✓ Literary Festival began in 2013 and welcomes celebrities, writers, artists and broadcasters to South Somerset for events over 4 days each year
- ✓ The Foyer Club comprises of over 80 volunteers who donate approximately 14,000 hours per year to services to the Octagon.

## USEFUL

# **CONTACTS**

NAME	POSITION	TELEPHONE	EMAIL	
Adam Burgan	Arts & Entertainment Manager	01935 845911	adam.burgan@southsomerset.gov.uk	
Kate Wigmore	Deputy Manager	01935 845901	kate.wigmore@southsomerset.gov.uk	
Sean Welsh	Operations Manager	01935 845909	sean.welsh@southsomerset.gov.uk	
Danny Norris	Technical Manager	01935 845915	danny.norris@southsomerset.gov.uk	
Sally Field	Front of House Manager	01935 845931	sally.field@southsomerset.gov.uk	
Rebecca Thomas	Duty Manager	01935 845930	rebecca.thomas@southsomerset.gov.uk	
Katherine Hoskins	Duty Manager	01935 845930	katherine.hoskins@southsomerset.gov.uk	
Sian Doble	Duty Manager	01935 845930	sian.doble@southsomerset.gov.uk	
Charlotte Wood	Box Office Supervisor	01935 845931	charlotte.wood@southsomerset.gov.uk	
Hannah Lury	Marketing Officer	01935 845906	hannah.lury@southsomerset.gov.uk	
Lucy Kneller	Marketing Assistant	01935 845920	lucy.kneller@southsomerset.gov.uk	
Will Blackmore	Chef & Catering Manager	07989984006	will.blackmore@southsomerset.gov.uk	
Julie Wills	Catering Team Leader	01935 845909	julie.wills@southsomerset.gov.uk	
Sharon Athersuch	Admin & Finance Officer	01935 845900	sharon.athersuch@southsomerset.gov.uk	
Sally Fulcher	Development and Admin Officer	01935 845945	sally.fulcher@southsomerset.gov.uk	
Kathryn Monkton	Technician	01935 845917	kathryn.monkton@southsomerset.gov.uk	
Dave Perry	Technician	01935 845917	dave.perry@southsomerset.gov.uk	
Chris Handcock	Technician	01935 845917	chris.handcock@southsomerset.gov.uk	
Pete Wilmott	Technician	01935 845917	pete.wilmott@southsomerset.gov.uk	

Please note that any internal calls only require you to dial the last four digits.
If you have been emailed this document, you can access all the websites within by holding down the CONTROL KEY and CLICKING ON THE LINK.

#### **THFATRF**

## **INFORMATION**

#### **Octagon Security Passes**

When you arrive at the Theatre the Technical or Front of House staff member will show you the backstage areas and provide you with a pass for access.

#### **The Green Room**

The Green Room is located backstage and is closed to the public, so is only used by Cast and Crew. We provide a kitchenette with fridge-freezer, microwave, internet access and tea/coffee is available. If you need anything else, please contact a member of staff.

#### **Parking**

The Theatre has several car parking spaces; however these can get full quickly. Petters Way Car Park is only 1 minute away and parking is free after 6pm.

#### Prelude Bistro & Bar

The 'Prelude' bistro and bar is situated on the first floor and provides a cosy, relaxed atmosphere, where you can unwind and enjoy good home cooked food. For any catering enquires or to see the latest menu, please contact Julie Wills, Catering Team Leader.

#### **CCTV**

CCTV is in operation throughout the building.

#### **Personal Items**

The Octagon Theatre cannot accept any liability for damage to, loss of or theft of personal property on its premises. Please do not leave money or valuables unattended.

#### **Access**

Lift access to the Prelude Bistro & Bar and Upper Auditorium. There is level access to the Foyer, Toilets, Auditorium and Johnson Studio.

#### **Smoking**

Smoking in The Octagon Theatre is strictly prohibited.

#### Cleanliness

Please dispose of your rubbish in the bins provided and leave the dressing rooms tidy. Also, please do not expose any naked flames (e.g. candles) in the dressing rooms.

### **THEATRE**

## **INFORMATION**

#### **EVACUATION PROCEDURES**

Please note the visiting company assembly point is **The Country Park (CAP)** This is situated behind the theatre via the fire exits backstage.

#### **General Procedures on Discovering a Fire**

- 1. Raise the alarm using the alarm button (break glass) nearest to the fire and inform other people in the immediate vicinity.
- 2. Close the doors and make your way to the nearest exit and report to the assembly point (CAP).
- 3. Please do not use the lifts.
- 4. Please do not return to collect personal possessions or wander off.

#### Access If the Fire Alarm is activated

If the Fire Alarm is activated then RED LIGHTS will flash and a LOW-SOUNDING DRONE will be heard. An evacuation announcement will be made and you will be required to go immediately to the Assembly Point using the nearest fire exit.

Once outside of the theatre report to your Manager and please do not return to the building until the Duty Manager gives the call clear.

#### On Hearing an Evacuation Announcement (not the fire alarm)

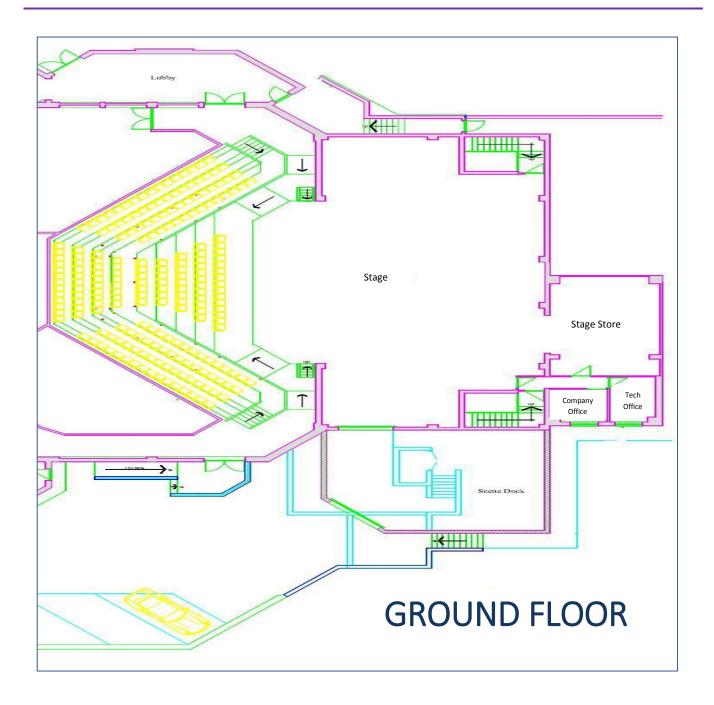
The Duty Manager will make an announcement through the P.A. system to evacuate the site. Please listen carefully, as they may tell you to leave the building via a certain exit or to assemble in a different place.

Again, please do not use the lifts or collect any personal belongings.

Nobody is to return to the building until the Duty Manager gives the all clear.

## **GROUND FLOOR**

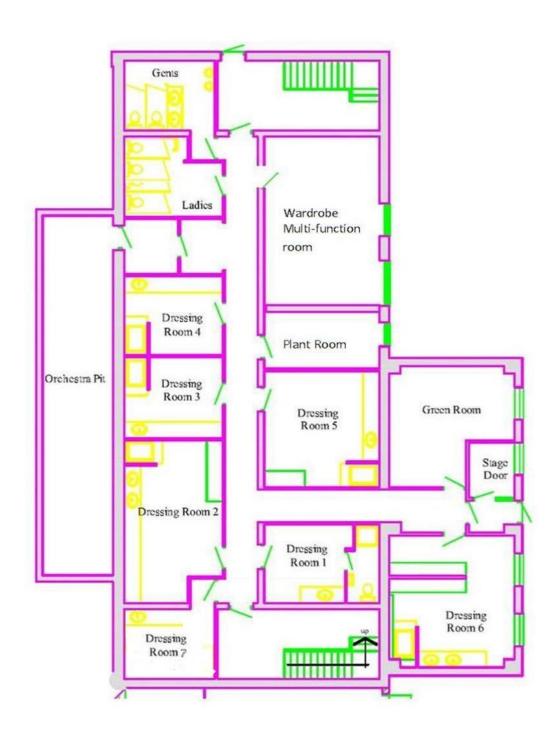
# **INFORMATION**



ROOM NAME	TELEPHONE EXTENSION	
Prompt Corner	01935 845925	
LX Room	01935 845941	
Technical Office	01935 845915	

## **DRESSING ROOM**

# **INFORMATION**



### **HOW TO**

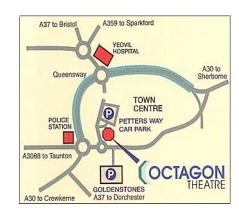
## FIND US

### Octagon Theatre, Hendford, Yeovil, Somerset, BA20 1UX

The Octagon Theatre is situated on the southwest of the town centre, next to the Petters Way car park.

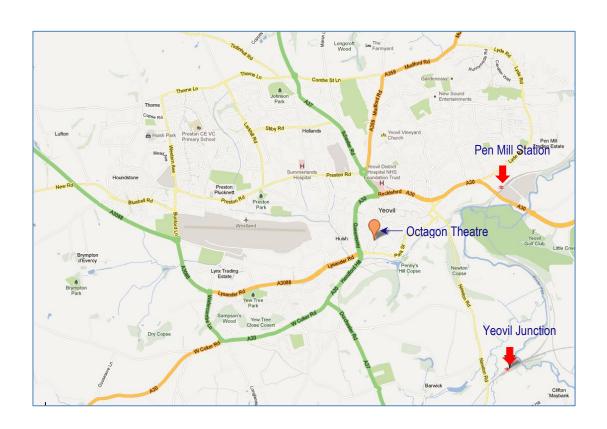
#### **Car Parking**

Petters Way car park is situated opposite the theatre. Additional spaces are available at Goldenstones leisure facilities at Nine Springs Country Park. Parking is free after 6pm.



#### By Train

There are two train stations situated in Yeovil as below:



### **HOW TO**

## **FIND US**

## YEOVIL PEN MILL STATION, (YVP) BA21 5DD

- Good links with Bristol, Weymouth as well as many smaller nearby towns.
- ▶ 1.7 miles from the Theatre
- Approximately 6 minutes by car
- Approximately 25-minute walk, but would recommend travelling by taxi.
- For up to date information visit: http://www.nationalrail.co.uk

## YEOVIL JUNCTION STATION, (YVJ) BA22 9UU

- Excellent link with London Waterloo direct line
- 2.22 miles from the Theatre
- Approximately 7 minutes by car
- Approximately 45-minute walk, but would recommend travelling by taxi.
- For up to date information visit: http://www.nationalrail.co.uk

#### By Bicycle

There is a cycle path from Pen Hill Station to the Octagon Theatre, but if you are not a confident at cycling it would be advisable to get a taxi. (Taxis contact numbers listed are under local facilities).

For a bespoke route if you go to Transport Direct it will plan a cycling route:

http://www.transportdirect.info

Or

SCC's 'Moving Somerset Forward group' publish cycle maps for various towns including Yeovil, which you can down load:

http://www.somerset.gov.uk/irj/public/services/directory/service?rid=/guid/60396940-7a39-2c10-9282-edb93c7a68c6

### **HOW TO**

## FIND US

#### By Road

South Somerset has a good road network and is easily accessible from different parts of the country

- Travelling from the midlands and the north of England, use the M5 to junction 24 (Bridgwater) or 25 (Taunton)
- From London and the south-east use the M25, M3 and the famous A303!
- From Hampshire and Dorset use the A35 or the A37 and from Devon and Cornwall the A30 and A303

AA Route Planner can help you plan your journey with timings and mileage.

BBC Somerset travel news gives up-to-date information about local roads.

#### By Air

Bristol International Airport is 35 miles from Yeovil, Exeter Airport is 40 miles and Bournemouth Airport 35 miles.

#### By Bus

Yeovil Bus Station is approximately 10 minute walk from the theatre and bus stops are located in and around town.

#### By Coach

Berry's Coaches go from London Hammersmith Bus Station Bay D to Yeovil Bus Station and vice versa. To check the timetable <a href="https://www.berrycoaches.co.uk">www.berrycoaches.co.uk</a>

### **WIRELESS INTERNET**

## **ACCESS INSTRUCTIONS**

#### <u>PC</u>

- Firstly, ensure that you have a wireless enabled laptop.
- When you have logged into your computer right click on the wireless icon which can be found on the task bar at the bottom of the screen.
- A pop-up box will appear showing options as displayed below, select View Available Wireless Networks.
- ❖ You will then see this screen, highlight "Octagon Public" and click the Connect tab in the bottom right-hand corner of the screen.
- ❖ A new window will open with our Terms & Conditions at the bottom, please read these.
- Click the accept button at the bottom of the page.
- You should now have Internet Access

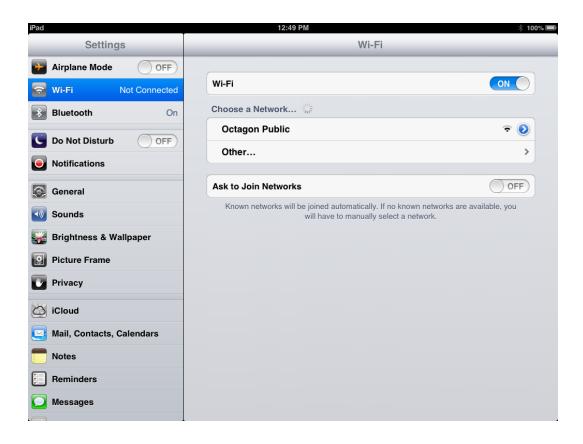


### **WIRELESS INTERNET**

## **ACCESS INSTRUCTIONS**

#### **Apple Products**

- ❖ Tap Settings > Wi-Fi. If Wi-Fi is off, turn it on by tapping the on/off icon.
- Available Wi-Fi networks appears under "Octagon Public"
- Locate and tap the Wi-Fi network.
- ❖ If you only have a single bar or you still cannot locate your Wi-Fi network: Move closer to the Wi-Fi access point or router.
- Safari may display a web page that allows you to sign in to use the service.
- Click the accept button at the bottom of the page.
- You should now have Internet.



## **ACCOMMODATION**

## **NEARBY HOTELS TO THEATRE & TOWN**



MANOR HOTEL 26 Hendford YEOVIL BA20 1TG

Tel: 01935 423 116 www.oldenglishinns.co.uk/yeovil/

Just across the road from The Octagon



CITY LODGE YEOVIL 13-16 South Western Terrace YEOVIL BA20 1NB

Tel: 0870 444 1357 www.citylodgeyeovil.co.uk

Easy walking distance to the town



THE KEEP 8 South Street YEOVIL BA20 1QE

Tel: 01935 479 768

www.thekeephotelyeovil.com/location/

In town and close to The Octagon



PREMIER INN
Key Market House
Middle Street
YEOVIL
BA20 1LJ

Tel: 0871 527 9426

http://www.premierinn.com/

Easy walking distance to the town

# RURAL HOTEL ACCOMMODATION



YEOVIL COURT HOTEL West Coker Road YEOVIL

Tel: 01935 863 746 www.yeovilhotel.com/

1.7 miles from Theatre



THE MASONS ARMS
41 Lower Odcombe
Odcombe
YEOVIL
BA22 8TX

Tel: 01935 862 591

www.masonsarmsodcombe.co.uk/

4.2 miles from Theatre



THE HELYAR ARMS Moor Lane East Coker YEOVIL BA22 9JR

Tel: 01935 862 332

http://www.helyar-arms.co.uk/

2.8 miles from Theatre
THE HOLLIES HOTEL

Bower Hinton Martock YEOVIL TA12 6LG

Tel: 01935 822 249

www.thehollieshotel.co.uk

8.9 miles from Theatre



# LOCAL FACILITIES & AMENITIES

	 -

ABBA CABS, 30a Middle Street, Yeovil. BA20 1LY

RADIO CABS, 30a Middle Street, Yeovil, BA20 1LY

Tel: 01935 431711

Tel: 01935 426666

TAXI DIRECT (Yeovil), Pen Mill Station, Yeovil, BA21 5DD

TAXI SERVICE (Yeovil), 5 Central Road, Yeovil, BA20 1JL

Tel: 01935 433332

#### **HOSPITAL**

YEOVIL DISTRICT HOSPITAL, Higher Kingston, Yeovil, BA21 4AT Tel: 01935 475122

#### NHS DIRECT HOTLINE - www.nhsdirect.nhs.uk

NHS Direct can offer medical advice and will also advise on the availability of local GPs who are able to see temporary patients.

#### **DENTISTS - YEOVIL**

SOUTHWOODS DENTAL PRACTICE, 6 Southwoods, Yeovil, BA20 2QG
HENDFORD DENTAL PRACTICE, 30 Hendford, Yeovil, BA20 1TG
Tel: 01935 421249
Tel: 01935 433337
THE TRINITY HOUSE DENTAL PRACTICE, 17, Peter Street, Yeovil, BA20 1PN
Contact NHS direct for out of hours dental services within this area

Tel: 01935 421249
Tel: 01935 433337
Tel: 01935 415605
Tel: 0845 4647 or 111

#### **OSTEOPATH - YEOVIL**

**RACHEL CAMERON**, Belmont House, 6 Hillgrove Avenue, BA20 2LP

Tel: 01935 413840

ANTHONY BICKLEY, Nine Springs Natural Health Centre, 70 Hendford, BA20 1UR

Tel: 01935 422488

#### **CHIROPACTIC**

YEOVIL CHIROPACTIC CLINIC, 142 Sherborne Road, BA21 4HQ

Tel: 01935 423138

Tel: 0845 4647 or 111

# & AMENITIES

HEALTH CLUB FACILITIE	:C /CVN/I 2. C\A/I	MMING POOL) - YEOVIL
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GOLDENSTONS LEISURE CENTRE, Brunswick St, Yeovil, BA20 1QZ

(A couple minutes walking distance from the Octagon Theatre)

NUFFIELD HEALTH FITNESS & WELLBEING CENTRE, Old Station Rd,

**BA20 1NR** 

Tel: 01935 845888

Tel: 01935 415633

**POLICE STATION** 

YEOVIL POLICE STATION, Horsey Lane, BA20 1SN

Tel: 101

**YEOVIL POST OFFICE** 

King George Street, Yeovil, BA20 1PZ

Tel: 08457 22 33 44

(Open 9.00am – 5.30pm, Monday to Saturday) Central customer services

**LIBRARY** 

YEOVIL LIBRARY, King George Street, Yeovil, BA20 1PY

Tel: 01935 423144

(Opposite the Post Office)

**HAIRDRESSERS - YEOVIL** 

THE HAIR SHOP (CYRIL GALLIE), St Johns House, Church Street, BA20 1HE
Tel: 01935 477838

**TONI & GUY**, 14 High Street, BA20 1RQ **UNISEX HAIR SALON**, 2 Westminster Street, BA20 1AE

Tel: 01935 403910

Tel: 01935 423301

**MUSICAL INTRUMENT SHOPS** 

WATERLOO MUSIC, 16 Hendford, Yeovil.BA20 1TE

ACE ACOUSTICS, Station Rd, Castle Cary, BA7 7BU

Tel: 01935 507330

Tel: 01963 351313

WESSEX MUSIC, Compton Court, Coldharbour, Sherborne, DT9 4AG

Tel: 01935 816960

**CINEMA** 

CINEWORLD, Yeo Leisure Park, Old Station, Yeovil, BA20 1NP Tel: 0871 200 2000

Central customer services

# LOCAL FACILITIES & AMENITIES

#### **BICYLCE REPAIR**

ROCK & ROAD, Lynx Trading Estate, Merlin Road, Yeovil, BA20 2GZ

### Tel: 01935 431937

#### **BANKS/CASH POINTS**

BARCLAYS, King George Street, Yeovil, BA20 1PX HSBC, 1 Middle Street, Yeovil, BA20 1LR LLOYDS, 9 High Street, Yeovil, BA20 1RN NATWEST 2, Hendford, Yeovil, BA22 1TN

Tel: 08457 555 555 Tel: 08457 404 404 Tel: 0845 3000 000

Tel: 08457 888 444



# THINGS TO DO IN YEOVIL LOCAL ATTRACTIONS





#### **YEOVIL COUNTRY PARK**

Woodlands, grasslands, rivers and lakes, including **Ninesprings,**which is a couple minutes walking distance from the Octagon
www.southsomersetcountryside.com

#### **MONTACUTE HOUSE - TA16 6XP**

A stunning mansion set in beautiful formal gardens and parkland. Home to 60 portraits from the National Gallery.

www.nationaltrust.org.uk

#### SHERBORNE CASTLE, LAKESIDE GARDEN – DT9 5NR

Digby stately home built by Sir Walter Raleigh in 1594.

Magnificent state rooms, 50 acre lake, lawns & borders.

www.sherbornecastle.com

#### **South Somerset has two fantastic Museums**





#### THE FLEET AIR MUSEUM - BA22 8HT

The Fleet Air Arm museum has the largest naval aviation collection in Europe.

www.fleetairarm.com

#### HAYES INTERNAL MOTOR MUSEUM -BA22 7LH

Hayes Motor Museum has over 400 amazing cars and bikes

www.haynesmotormuseum.com

# THINGS TO DO IN YEOVIL LOCAL ATTRACTIONS

To discover more about Somerset, including the market towns, local heritage, more attractions, artisan shops, classic gardens and where you can get Somerset Cider, please hold down the control key and click on the discover South Somerset link:

<u>Discover South Somerset</u> this will take you straight to the website.

Or you can email: <a href="mailto:tourism@southsomerset.gov.uk">tourism@southsomerset.gov.uk</a> or telephone 01935 462781 for more information.



# THINGS TO DO IN YEOVIL RESTAURANTS

MULBERRYS RESTAURANT & GRILL	
9 Union Street, Yeovil, BA20 1PQ	Tel: 01935 434188
THE GREEN ROOM	
11 Wine Street Yeovil, BA20 1PW	Tel: 01935 470150
MALEE THAI RESTAURANT	
11-12 South Western Terrace	Tel: 01935 434040
PREZZO	
49 Princes Street, Yeovil, BA20 1EG	Tel: 01935 426381
TAMBURINO (Cuisine Italian)	
8-10 South Western Terrace, Yeovil	Tel: 01935 700400
MEMSABB (Cuisine Indian)	
Market Street, Yeovil, BA20 1HZ	Tel: 01935 414103
Ask (Cuisine Italian)	
15 Princes Street, Yeovil	Tel: 01935 412323
PALMERS (FISH & CHIPS)	
Bunford Lane, Yeovil, BA20 2EJ	Tel: 01935 434 258
PIZZA HUT	
Old Town Station, Yeovil, BA20 1NR	Tel: 01935 706606
Sugar Cane (Cuisine Chinese)	
61 Earle St, Town Centre, Yeovil BA20 1JW	Tel: 01935 413777
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# YOUR COMMENTS

The Octagon Theatre is South Somerset District Council's flagship venue and we continually strive to provide an excellent service, so it is important to obtain customer feedback.

If you would like to provide any comments or suggestions on what we do well

vrite your comments or email sean.welsh@southsomerset.gov.uk
Thank you for your comments!

If any information included in this Welcome Pack is incorrect or you feel additional information would be helpful, then please contact <a href="mailto:sally.fulcher@southsomerset.gov.uk">sally.fulcher@southsomerset.gov.uk</a> Thank you.